

DCS Group's Integrated Management System Policy has been established in line with the company's business strategy. Its aim is to deliver a consistent level of excellent service and customer satisfaction, while having minimal impact on the environment. This is supported by a process of continual improvement designed to promote customer confidence, deliver value for money and sustain a profitable business.

Our mission: Bringing great brands to everyone, everywhere.

DCS places great emphasis on operating to standards that are acceptable throughout the industry. To this end, the Integrated Management System works to the requirements of ISO9001 and 14001, BRCGS Storage & Distribution, MHRA and other external management systems. DCS is committed to continually improving the effectiveness of this Management System through regular review, ensuring it continues to satisfy legal and other applicable requirements.

Suppliers and visitors to the site are made aware of expected standards and are required to co-operate in the maintenance of those standards.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work and their impact on the environment, resulting in a continually improving working environment for all.

We are committed to providing regular training, up to date information and adequate supervision to our people and encourage them to contribute through ownership and involvement in our Management System.

We will communicate this policy to our employees through our intranet and make it available for our customers or other interested parties on our website or on request.

SCOPE OF THE MANAGEMENT SYSTEM

The Management System encompasses all key operations, with special reference to those that address Quality, Environmental and Hygiene, and provides a framework for establishing and reviewing objectives.

SCOPE OF OPERATION

The purchase, warehousing, manipulation, manufacture and supply of health, beauty, food, electrical and pharmaceutical products to retail and wholesale outlets, including the design and development of packaging, leaflets, and brochures.

COMPANY VISION

Providing customers with market-leading fast-moving consumer goods, by being the trusted manufacturer and distribution partner.

The organisation has reviewed its commitment to caring for the environment and defines its policies in relation to quality and the environment in terms of the following objectives:

- To maintain a robust, effective internal audit program of our IMS.
- Continually review the suitability of our IMS policies, procedures and working practices.
- To pursue the highest possible standards of quality and environmental management performance.
- Seek to minimise the environmental impact of our operations by preventing pollution and reducing energy consumption.
- To provide training, instruction, and supervision for all employees to ensure that all tasks are undertaken in a safe and environmentally controlled manner, whilst indicating the impact poor quality can have on its business.
- Work to ensure the quality of the product or services delivered to our customers consistently meets or exceeds their expectations.

Authorised by:



Date:

4th March 2021