

INTEGRATED MANAGEMENT SYSTEM POLICY

DCS Group's Integrated Management System Policy has been established in line with the company's business strategy. Its aim is to deliver a consistent level of excellent service and customer satisfaction, while having minimal impact on the environment. This is supported by a process of continual improvement designed to promote customer confidence, deliver value for money, and sustain a profitable business.

DCS Group is committed to providing high quality products, exceptional customer service and creating value for our customers and stakeholders whilst supporting the local community.

OUR MISSION:

Bringing great brands to everyone, everywhere.

OUR VISION:

We aim to be the market leader in fast-moving consumer goods, by being the trusted manufacturer and distribution partner, whilst maintaining and improving sustainability.

DCS Group manufactures, stores, and distributes products in accordance with Good Manufacturing Practice and Good Distribution Practice. The Integrated Management System also complies with the requirements of industry recognised standards such as ISO and BRCGS as well as customer requirements. DCS is committed to continually improving the effectiveness of this Management System through regular review, ensuring it continues to satisfy legal and other applicable requirements.

Suppliers and visitors to the site are made aware of expected standards and are required to co-operate in the maintenance of those standards.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work and their impact on the environment, resulting in a continually improving working environment for all.

We are committed to providing regular training, up to date information and adequate supervision to our people and encourage them to contribute through ownership and involvement in our Management System.

We will communicate this policy to our employees through our intranet and site notice boards and make it available for our customers or other interested parties on our website or on request.

SCOPE OF THE MANAGEMENT SYSTEM

The Management System encompasses all key operations, with special reference to those that address hygiene, product safety, legality and quality and environmental performance. This provides the framework for establishing and reviewing company objectives.

SCOPE OF OPERATION

The purchase, warehousing, manipulation, manufacture and supply of personal care, food, electrical and pharmaceutical products to retail and wholesale outlets, including the design and development of products, packaging, marketing materials.

The organisation has reviewed its commitment to caring for the environment and defines its policies in relation to quality and the environment in terms of the following objectives:

- To maintain a robust, effective internal audit program of our IMS.
- Continually review the suitability of our IMS policies, procedures and working practices.
- To pursue the highest possible standards of quality and environmental management performance.
- Seek to minimise the environmental impact of our operations by preventing pollution and reducing energy consumption.
- To provide training, instruction, and supervision for all employees to ensure that all tasks are undertaken in a safe and environmentally controlled manner, whilst indicating the impact poor quality can have on its business.
- Work to ensure the quality of the product or services delivered to our customers consistently meets or exceeds their expectations.

Authorised by:

Date:


